COMMONWEALTH OF MASSACHUSETTS INTERDEPARTMENTAL SERVICE AGREEMENT (ISA) FORM



This Form is issued and published by the Office of the Comptroller (CTR) pursuant to 815 CMR 6.00 for use by all Commonwealth Departments. Departments may add non-conflicting additional terms, but changes to the official printed language of this Form shall be void.

BUDGET FISCAL YEAR: FYS 2022-2026		DED DECEDENCE NUMBE	D ENITED DED NITIMBED.	or <u>X</u> N/A.		
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MMARS ALPHA BUYER/PARENT DEPARTMENT CODE: E	HS	MMARS ALPHA SELLER/CHILD DEPARTMENT CODE: DPH				
BUSINESS MAILING ADDRESS: ONE ASHBURTON PLACE, 11TH FLOOR BOSTON, MA 02108		BUSINESS MAILING ADDRESS: 250 WASHINGTON ST, 3 RD FLOOR BOSTON, MA 02108				
ISA MANAGER: KATHERINE GINNIS		ISA MANAGER: ELAINE I	FITZGERALD LEWIS			
PHONE: 617-573-1771 FAX:		PHONE: 781-400-9011	FAX:			
E-MAIL ADDRESS: KATHERINE.GINNIS@MASS.GOV		E-MAIL ADDRESS: ELAII	NE.L.FITZGERALDLEWIS	@MASS.GOV		
Purpose of ISA: (Check one option only and complete appliing X New ISA. Current Maximum Obligation for total durated Amendment to Existing ISA. What is being amended? Amend Budget/Accounts. Change Maximum Obligation (Attachment B) Amend Budget/Accounts. No Change in Maximum Amend Dates of Performance. New Dates of Seminary Amend Scope of Services/Performance BRIEF DESCRIPTION OF PERFORMANCE GOALS TO BE ADDPH and MassHealth enter into this non-financial IS	tion of ISA \$_N/A (Use "N (Attachment C required for all on from: \$to New Maximum mum Obligation (Attachment dervice: Start Date:	I/A" for Non-Financial ISA) Federal and Bond Account Obligation \$ B) End Date: RIF AMENDMENT, IDENTII ted provision of certain c	(Complete Attachment B) Amendments) (Subject to execution dates b	DED: ren and families throughout the		
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care delivery systems and expanded coverage.						
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The following terms and conditions are incorporated by reference into any ISA. *Role of the Office of the Comptroller*. All ISA fiscal transactions shall be made through the state accounting system as prescribed by the Office of the Comptroller (CTR). CTR will interpret 815 CMR 6.00 and applicable policies and take any fiscal or other actions necessary to ensure ISA compliance with state finance law, including but not limited to correcting accounting transactions, resolving ISA disputes and identifying corrective action by the Buyer/Parent or Seller/Child Departments.

Seller/Child Department Certifications. By executing an ISA the Seller/Child certifies that it is statutorily authorized to provide the type of performance sought by the Buyer/Parent, and shall at all times remain qualified to perform the ISA, that performance shall be timely and meet or exceed ISA standards, that the Seller/Child will not allow initial or amended performance to begin, may not authorize personnel or contractors to work, nor incur any obligation to be funded under an ISA prior to the execution of an ISA AND the availability of ISA funding in the Seller/Child account to support encumbrances and payments for performance. The Seller/Child will make encumbrances and payments (incuding payroll) only from the authorized ISA Seller/Child account(s) and shall not be entitled to transfer charges made from any other account not approved in writing in advance by CTR. The Seller/Child must immediately notify CTR whenever a delay in funding is anticipated for which performance is expected. The Seller/Child is authorized to use ISA funding only for the actual costs of ISA performance and may not use ISA funds to supplement non-ISA related personnel or expenditures.

Buyer/Parent Department Certifications. Signature by the Buyer/Parent certifies that it is statutorily authorized or required to procure the type of performance required under this ISA, that the Buyer/Parent certifies it will ensure that sufficient funds are timely made available in the Seller/Child Seller/Child account(s), with the proper accounting codes, prior to the Seller/Child's need to begin intial or amended performance; that the Buyer/Parent will monitor and reconcile ISA performance in compliance with state appropriation language or federal grant requirements, communicate all fiscal information necessary for the set-up of the Seller/Child account(s) including budget information, and if the ISA is funded with federal funds provide accurate accounting information in Attachment C, and immediately notify the Seller/Child of any changes in Attachment C (such as program codes) to ensure the ISA and Seller/Child account can be timely updated to avoid lapses in funding or the inability of the Seller/Child to make timely payroll and other expenditures from the Seller/Child account.

<u>Chief Fiscal Officer</u>. The Chief Fiscal Officer (CFO) for the Buyer/Parent and Seller/Child will be responsible for the fiscal management of ISAs within their Departments in accordance with these ISA Terms and Conditions, 815 CMR 6.00 and policies and procedures published by CTR.

ISA Manager. Both the Buyer/Parent and Seller/Childs are responsible for ensuring that the ISA Manager listed on the ISA, or ISA Amendment, is current and that the ISA Manager is an authorized signatory for the Department supported by the appropriate Security Profile. If the listed ISA Manager changes, the CFO shall be the ISA Manager until a replacement is identified in the same manner as other Written Notice. Record-keeping and Retention, Inspection of Records. The Buyer/Parent and Seller/Child shall maintain all ISA records in such detail as necessary to support claims for payment, including reimbursement or federal financial participation (FFP), for at least seven (7) years from the last payment under an ISA Seller/Child account, or such longer period as is necessary for the resolution of any litigation, claim, negotiation, audit or other inquiry involving an ISA. In addition to any specific progress, programmatic or expenditure reports specified in Attachment A, the Seller/Child is required to provide the Buyer/Parent (and to CTR, the State Auditor and the House and Senate Ways and Means Committees upon request) with full cooperation and access to all ISA information.

<u>Payments and Compensation.</u> The Seller/Child may accept compensation only for performance delivered and accepted by the Buyer/Parent in accordance with the specific terms and conditions of the ISA. All ISA payments are subject to appropriation pursuant to M.G.L. C. 29, or the availability of sufficient non-appropriated funds for the purposes of an ISA. Overpayments or disallowed expenditures shall be reimbursed by the Seller/Child or may be offset from future ISA payments in accordance with state finance law and instructions from CTR.

ISA Termination or Suspension. An ISA shall terminate on the date specified, unless this date is properly amended prior to this date, or unless terminated or suspended under this Section upon prior written notice to the Seller/Child. The Buyer/Parent may terminate an ISA without cause and without penalty with at least thirty days prior written notice, or may terminate or suspend an ISA with reasonable notice if the Seller/Child breaches any material term or condition or fails to perform or fulfill any material obligation required by an ISA, or in the event of an elimination of an appropriation or availability of sufficient funds for the purposes of an ISA, or in the event of an unforeseen public emergency mandating immediate Buyer/Parent action. Upon immediate notification to the other party, neither the Buyer/Parent nor the Seller/Child shall be deemed to be in breach for failure or delay in performance due to Acts of God or other causes factually beyond their control and without their fault or

negligence. Contractor failure to perform or price increases due to market fluctuations or product availability will not be deemed factually beyond the Seller/Child's control. Written Notice. Any notice shall be deemed delivered and received when submitted in writing in person or when delivered by any other appropriate method evidencing actual receipt by the Buyer/Parent or the Seller/Child. Unless otherwise specified in the ISA. legal notice sent or received by the Buyer/Parent's ISA Manager or the CFO (with confirmation of actual receipt) through the listed fax number(s) or E-Mail address for the ISA Manager will satisfy written notice under the ISA. Any written notice of termination or suspension delivered to the Seller/Child shall state the effective date and period of the notice, the reasons for the termination or suspension, if applicable, any alleged breach or failure to perform, a reasonable period to cure any alleged breach or failure to perform, if applicable, and any instructions or restrictions concerning allowable activities, costs or expenditures by the Seller/Child during the notice period. Confidentiality. The Seller/Child shall comply with M.G.L. C. 66A if the Seller/Child becomes a "holder" of "personal data". The Seller/Child shall also protect the physical security and restrict any access to personal or other Buyer/Parent data in the Seller/Child's possession, or used by the Seller/Child in the performance of an ISA, which shall include, but is not limited to the Buyer/Parent's public records, documents, files, software, equipment or systems. If the Seller/Child is provided access with any other data or information that triggers confidentiality requirements under FIPA, HIPPA or other federal or state laws, the Seller/Child shall be responsible for protection of this data as instructed by the Buyer/Parent.

<u>Assignment.</u> The Seller/Child may not assign, delegate or transfer in whole or in part any ISA, or any liability, responsibility, obligation, duty or interest under an ISA, to another Department or an outside contractor. Assumption of an ISA by a successor Department due to a legislative change in the Seller/Child or Buyer/Parent's department status shall be accomplished through the execution of a new ISA.

<u>Subcontracting By Seller/Child.</u> Since it is presumed that contracting through the Seller/Child is more cost effective and a better value than the Buyer/Parent directly

Seller/Child is more cost effective and a better value than the Buyer/Parent directly contracting with an outside contractor(s), any subcontract entered into by the Seller/Child for the purposes of fulfilling the obligations under an ISA must be approved by the Buyer/Parent in advance of the ISA and justified as part of the ISA Attachment A. The Seller/Child is responsible for full state finance law and procurement compliance for all subcontracts, and shall supply a copy of any subcontract to the Buyer/Parent upon request.

Affirmative Action, Non-Discrimination in Hiring and Employment. In performing this ISA, the Seller/Child shall comply with all federal and state laws, rules, regulations and applicable internal state policies and agreements promoting fair employment practices or prohibiting employment discrimination and unfair labor practices and shall not discriminate in the hiring of any applicant for employment nor shall any qualified employee be demoted, discharged or otherwise subject to discrimination in the tenure, position, promotional opportunities, wages, benefits or terms and conditions of their employment because of race, color, national origin, ancestry, age, sex, religion, disability, handicap, sexual orientation or for exercising any rights afforded by law. The Seller/Child commits to, when possible, to purchasing supplies and services from certified minority or women-owned businesses, small businesses or businesses owned by socially or economically disadvantaged persons or persons with disabilities in accordance with the Commonwealth's Affirmative Market Program. Waivers. Forbearance, indulgence or acceptance by the Seller/Child or Buyer/Parent of any breach or default in any form shall not be construed as a waiver and shall not limit enforcement remedies or allow a waiver of any subsequent default or breach. Risk of Loss. The Seller/Child shall bear the risk of loss for any materials, deliverables, personal or other data that is in the possession of the Seller/Child or used by the Seller/Child in the performance of an ISA until is accepted by the Buyer/Parent. Disputes. The Buyer/Parent and Seller/Child agree to take all necessary actions to resolve any dispute arising under the ISA within 30 calendar days including department head and secretariat involvement, but in no event shall a dispute remain unresolved beyond May 30th in any fiscal year, nor may the Buyer/Parent or Seller/Child allow a dispute to create a state finance law or other violation of ISA terms (such as a delay in funding, failure to timely communicate funding or program code changes, or failure to timely process ISA paperwork). Seller/Child and Buyer/Parent must immediately notify CTR to assist in resolution of the dispute and shall implement any actions required by CTR to resolve the dispute, which shall be considered final. Interpretation, Severability, Conflicts with Law, Integration. Any amendment or

Interpretation, Severability, Conflicts with Law, Integration. Any amendment or attachment to any ISA that contains conflicting language or has the effect of deleting, replacing or modifying any printed language of the ISA shall be interpreted as superseded by the ISA Form as published. If any ISA provision is superseded by state or federal law or regulation, in whole or in part, then both parties shall be relieved of all obligations under that provision to the extent necessary to comply with the superseding law, provided however, that the remaining provisions of the ISA, or portions thereof, shall be enforced to the fullest extent permitted by law. The terms of this ISA shall survive its termination for the purpose of resolving any claim, dispute or other action, or for effectuating any negotiated representations and warranties.



ATTACHMENT A - TERMS OF PERFORMANCE AND JUSTIFICATIONS:

This Attachment Form must be used. Insert (type or copy and paste) all relevant information using as many pages as necessary. Attach any additional supporting documentation as appropriate. If Amending the ISA, completion of Sections 1, 2 and 3 identifying what is being amended and the reasons for the amendments is required. For sections 4-9 enter only the amended language in the sections being amended.

1. [REQUIRED] Purpose and other performance goals of ISA, or as amended:

The Massachusetts Department of Public Health (MDPH), Bureau of Family Health and Nutrition (BFHN), as the state Maternal and Child Health (Title V) agency and the Executive Office of Health and Human Services, as the single state agency responsible for the operation of the Medicaid program within the Commonwealth of Massachusetts (MassHealth), hereafter collectively referred to as the "parties" and individually as a "party", enter into this Interdepartmental Service Agreement (ISA), to promote the coordinated provision of certain care and services to children and families throughout the Commonwealth, without duplication of efforts, and in a cost-efficient manner. Through this ISA, which implements Sections 505(a)(5)(F)(ii) and 1902(a)(11)(B) of the Social Security Act (42 U.S.C. §§ 705(a)(5)(F)(ii) and 1396a(a)(11)(B)), and the regulations promulgated thereunder, including 42 CFR 431.615, the parties will advance their common goal of working to improve the overall health of the maternal and child health (MCH) population through affordable health care delivery systems and expanded coverage. This ISA generally memorializes the parties' cooperative and collaborative relationships relating to the initiatives described herein. This ISA does not necessarily reflect all of the specific areas of Title V-related cooperation, information sharing, or program development occurring between the agencies and their staff and programs.

2. [REQUIRED] Identify in detail, the responsibilities of the parties, the scope of services and terms of performance under the ISA, or as amended:

The parties hereby agree:

- to seek collaboration and coordination of activities, as feasible, between MassHealth and BFHN in BFHN's utilization of the Maternal and Child Health Block Grant (along with other areas of cooperation and coordination) which affect MCH populations and providers, including managed care, federal waivers, and coordination with related state initiatives, as appropriate.
- to cooperate in the review and implementation of fiscal policies that affect MCH populations and providers, including, for example, payor of last resort and third-party reimbursement protocols, and provider certification.
- to meet on a regular basis, on a cadence to be determined by the parties, to discuss collaborative activities, to share information when authorized under applicable federal and state laws, discuss and resolve current issues, and to promote coordinated long-range planning on topics such as supporting pregnant and parenting people with opioid use disorder; supporting access to services for pregnant and postpartum families, such as doula services; pediatric care quality and payment reform; care coordination for medically complex children and youth, and behavioral health integration.
- to jointly support and implement other interagency efforts such as Early Intervention programs and care coordination for children and youth with special health needs (CYSHN).

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- to assure ongoing review of joint efforts and any future interagency arrangements that promote improved MCH outcomes.
- to monitor state health care delivery and payment reforms for potential new and emerging opportunities for BFHN and MassHealth collaboration.
- to engage in data sharing, as appropriate and permitted by applicable laws, regulations, and contracts, to expand analytic capacity and achieve shared goals.
- to assure substantive MDPH MCH staff involvement in the establishment, periodic updating, and implementation of Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) periodicity schedules, content standards, operational guidelines, provider and community training, and related matters, in order to assure non-duplication of effort and maintenance of high quality MCH services for MassHealth members.

A. MassHealth agrees:

- to bring to the attention of BFHN known issues or problems affecting BFHN's clients, programs, revenue, or policies for discussion, resolution, or joint action between the parties, and other state or federal agencies or offices, as appropriate.
- to bring to the attention of BFHN information about relevant changes in MassHealth eligibility and coverage.
- to allow BFHN the opportunity to provide input into the development of waivers under Section 1115 of the Social Security Act, or portions thereof, that relate to MCH.
- to participate as members of interagency groups and advisory committees, such as the Title V Advisory Committee, Maternal Mortality and Morbidity Review Committee, and the Maternal, Infant, and Early Childhood Home Visiting Advisory Committee, and other opportunities that the parties identify and agree further the needs and goals of MassHealth and Title V.

B. BFHN agrees:

- to bring to the attention of MassHealth known issues or problems affecting the MCH population, programs, revenue, or policies related to MassHealth for discussion, resolution, or joint action between the parties, and other state or federal agencies or offices, as appropriate.
- to undertake (both directly and through its contracted providers and contractors) efforts to identify pregnant women, infants, and children and youth (including CYSHN) who may be eligible for MassHealth, and to assist such individuals in applying for MassHealth coverage.
- to educate communities and families on changes in the health care system.
- to share the potential impacts of changes in the health care system with MassHealth and other state partners.

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- to share Title V expertise in data collection and measurement to support MassHealth in the use or development of measures and in the design, implementation, and evaluation of various state programs, as appropriate.
- to provide technical assistance to MassHealth providers on issues impacting the MCH population, including the needs of CYSHN and their families, the medical home, transition to adult health care, family engagement, and racial equity, as needed.
- to participate on interagency groups and advisory committees that further the needs and goals of MassHealth and Title V.
- 3. [REQUIRED] Identify schedule of performance or completion dates or other benchmarks for performance, or as amended:

Tasks performed under this ISA shall continue for the duration of the ISA through the ISA end date, June 30, 2026.

4. [REQUIRED] Justification that use of ISA is best value vs. contract with outside vendor:

MDPH and MassHealth enter into this IAA in accordance with the mutual requirements for IAAs under Sections 505(a)(5)(F)(ii) and 1902(a)(11)(B) of the Social Security Act (42 U.S.C. §§ 705 and 1396a).

5. Will Seller/Child department state employees (AA Object Class) be fully or partially funded under this ISA?

X No ___ Yes. If Yes, justify necessity to use state employees for the ISA vs. use of contractors (contract employees or outside vendors).

N/A

6. Subcontractors. Since it is presumed that contracting through the Seller/Child is more cost effective and a better value than the Buyer/Parent directly contracting with an outside contractor(s), any subcontract entered into by the Seller/Child for the purposes of fulfilling the obligations under an ISA must be approved by the Buyer/Parent in advance of the ISA and justified as part of the ISA Attachment A, as follows: (enter "N/A" if subcontractors will not be funded with ISA funds).

N/A

7. <u>Identify any equipment that will be leased or purchased by the Seller/Child using ISA funds:</u> (The Buyer/Parent shall determine ownership of equipment purchased by the Seller/Child with ISA funds. Enter "N/A" if equipment not included in ISA).

N/A

8. [REQUIRED] Identify the format and timing of ISA reports to the Buyer/Parent Department. Include the type of reports (e.g., progress or status, data, etc.), timing of reports (e.g., weekly, monthly, final) and the medium for submission of reports (e.g., e-mail, Excel spreadsheet, paper, telephone):

MDPH will prepare and submit to the federal Health Resources and Services Administration an annual report and application that reflects the work of the Title V MCH program and describes collaboration with MassHealth under this IAA.

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9. Additional ISA Terms: [Insert Terms here. Do not refer to separate attachment(s)]

INTERDEPARTMENTAL SERVICE AGREEMENT (ISA) FORM INSTRUCTIONS

ATTACHMENT B - BUDGET



Check one: Initial ISA Budget

ISA Budget/Account Amendment. Maximum Obligation of ISA before this (for reference - if applicable)

PRIOR MMARS DOCUMENT ID:

CURRENT DOC ID. [See Instructions for Additional Guidance on completion. Insert as many additional lines as necessary.]

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8	FISCAL YEAR:SUBTOTAL (or New Subtotal if Fiscal Year Subtotal being amended	FISC.
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\$	FISCAL YEAR: SUBTOTAL (or New Subtotal if Fiscal Year Subtotal being amended	FISC.
ISA	FISCAL YEAR SUBTOTALS AND TOTAL MAXIMUM OBLIGATION FOR DURATION OF ISA	

INTERDEPARTMENTAL SERVICE AGREEMENT (ISA) FORM INSTRUCTIONS

Additional Budget Specifications:





MMARS DOCUMENT ID: NON_FINANCIAL

COMMONWEALTH OF MASSACHUSETTS

INTERDEPARTMENTAL SERVICE AGREEMENT (ISA) FORM
This Form is issued and published by the Office of the Comptroller (CTR) pursuant to 815 CMR 6.00 for use by all Commonwealth Departments. Departments may add non-conflicting additional terms, but changes to the official printed language of this Form shall be void.



BUDGET FISCAL YEAR: FYS 2022-2026			RFR REFERENCE NUMBER ENTER RFR NUMBER: OR X N/A.				
MMARS ALPHA BUYER/PARENT DEPARTMENT CODE: EHS			MMARS ALPHA SELLER/CHILD DEPARTMENT CODE: DPH				
BUSINESS MAILING ADDRESS: ONE ASHBURTON PLACE, 11TH FLOOR BOSTON, MA 02108			BUSINESS MAILING ADDRESS: 250 WASHINGTON ST, 3 RD FLOOR BOSTON, MA 02108				
ISA MANAGER: KATHERINE GINNIS			ISA MANAGER: ELAINE FITZGERALD L	EWIS			
PHONE: 617-573-1771	FAX:		PHONE: 781-400-9011 FAX:				
E-MAIL ADDRESS: KATHERINE.GINNIS@	MASS.GOV		E-MAIL ADDRESS: ELAINE.L.FITZGEF	ALDLEWIS@MASS.GOV			
Purpose of ISA: (Check one option only and o	complete applicable informati	on) (Attachmer	nt A required for New ISAs and all ISA A m	endments.)			
X New ISA. Current Maximum Obligation				echment B)			
Amend Budget/Accounts. Change Maxir (Attachment B) Amend Budget/Accounts. No Cl	num Obligation from: \$to nange in Maximum Obligation lew Dates of Service: Start D	New Maximum on (Attachment		cution dates below.)			
BRIEF DESCRIPTION OF PERFORMANCE GO							
DPH and MassHealth enter into this non- Commonwealth without duplication of et of the Social Security Act (42 U.S.C. §§ parties will advance their common goal of care delivery systems and expanded cove	forts and in a cost-efficients and in a cost-efficients 705(a)(5)(F)(ii) and 1396 of working to improve the	nt manner. (a(a)(11)(B)),	Through this ISA, which implements S and the regulations promulgated there	ections 505(a)(5)(F)(ii) and 19 nder, including 42 CFR 431.	902(a)(11)(B) 615, the		
WILL SELLER/CHILD DEPARTMENT STAT	E EMPLOYEES (AA OBJEC	T CLASS) BE I	FULLY OR PARTIALLY FUNDED UNDER T	HIS ISA? X No Yes	. If Yes,		
Seller/Child certifies that the ISA is not be							
necessary for completion of the ISA due being used, funds shall not be used to sur							
during their regular working hours. M.G.		y or compens	maron or any officer of employee of the	Common weath for services	periorinea		
ACCOUNT INFORMATION. Complete for				Check one option, indicate "a	ndd", "delete"		
or "no change" and enter account, fund, i			d for any new ISA or ISA Amendment	involving federal funds			
BGCS – subsidiarized (budgetary)	ii, capitai, trust). Pittaciiii	ient e require	a for any new 1571 of 1571 7 thierament	mvorving reactar rands.			
Other (CT, RPO as authorized by C		<u>.</u>					
X Non-Financial ISA (no funds are t			/Child), however, resources are commit chments B or C. (Indicate no change be		formation)		
ADD DELETE NO CHANGE	Account:	Fund:	Major Program Code:	Program Code:	ioimacion.)		
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ADD DELETE NO CHANGE	Account:	Fund:	Major Program Code:	Program Code:			
ISA ANTICIPATED START DATE: 7/15/20 this ISA is executed, NOR prior to the							
TERMINATION DATE OF THIS ISA: This	ISA shall terminate on	<u>6/30/2026</u> un	aless terminated or properly amended in	writing by the parties prior to	o this date.		
certify, under the pains and penalties of employee who knowingly violates, auth liability or expenditure of public funds,	Pperjury, that Buyer/Parer norizes or directs another including this ISA, may be	nt and Seller/O officer or empore considered	WITNESS WHEREOF, by executing this ISA below, the Buyer/Parent and Seller/Child with ISA below, the Buyer/Parent and Seller/Child officer or imployee to violate any provision of state finance law relating to the incurring of d to be in violation of M.G.L. c. 29, § 66, and therefore the Buyer/Parent and the				
			contractors involved with ISA performance are provided with sufficient training and s and the ISA Terms and Conditions which are incorporated by reference into this				
ISA, in addition to the performance req							
			aild agree to maintain the necessary level of communication (including immediate				
notification of any amendments to accounting information, program codes or			r performance needs), coordination, access to reports and other ISA information, f the ISA, amendments, and state finance law compliance; and that the Buyer/Parent				
		Seller/Child account(s), with the proper accounting codes, prior to the Seller/Child's					
		not allow initial or amended performance to begin until the ISA is executed AND					
encumbrances and payments (including payroll) only from the authorized ISA Seller/Child account(s) and shall not be entitled to transfer charges made from any other account not approved in writing by CTR in advance of expenditures by the Seller/Child.							
BUYER/PARENT DEPARTMENT'S AUTHORIZE	• •		•				
and A A Day	D SIGNATURE:		SELLER/CHILD DEPARTMENT'S AUTHOR	ZED SIGNATURE:			
Amade Cal top	D SIGNATURE:		SELLER/CHILD DEPARTMENT'S AUTHOR DATE:	IZED SIGNATURE:			
3	d Signature:			IZED SIGNATURE:			
DATE: August 26, 2021 (Date must be handwritten by sign			DATE:	IZED SIGNATURE: n by signatory at time of signature	e)		

Page 1 of 9 Issued 10/6/2005

COMMONWEALTH OF MASSACHUSETTS INTERDEPARTMENTAL SERVICE AGREEMENT

PRINT NAME: AMANDA CASSEL KRAFT	PRINT NAME: MATTHEW COURCHENE
PRINT TITLE: ACTING ASSISTANT SECRETARY FOR MASSHEALTH	PRINT TITLE: CHIEF FINANCIAL OFFICER, DPH



The following terms and conditions are incorporated by reference into any ISA. *Role of the Office of the Comptroller*. All ISA fiscal transactions shall be made through the state accounting system as prescribed by the Office of the Comptroller (CTR). CTR will interpret 815 CMR 6.00 and applicable policies and take any fiscal or other actions necessary to ensure ISA compliance with state finance law, including but not limited to correcting accounting transactions, resolving ISA disputes and identifying corrective action by the Buyer/Parent or Seller/Child Departments.

Seller/Child Department Certifications. By executing an ISA the Seller/Child certifies that it is statutorily authorized to provide the type of performance sought by the Buyer/Parent, and shall at all times remain qualified to perform the ISA, that performance shall be timely and meet or exceed ISA standards, that the Seller/Child will not allow initial or amended performance to begin, may not authorize personnel or contractors to work, nor incur any obligation to be funded under an ISA prior to the execution of an ISA AND the availability of ISA funding in the Seller/Child account to support encumbrances and payments for performance. The Seller/Child will make encumbrances and payments (incuding payroll) only from the authorized ISA Seller/Child account(s) and shall not be entitled to transfer charges made from any other account not approved in writing in advance by CTR. The Seller/Child must immediately notify CTR whenever a delay in funding is anticipated for which performance is expected. The Seller/Child is authorized to use ISA funding only for the actual costs of ISA performance and may not use ISA funds to supplement non-ISA related personnel or expenditures.

Buyer/Parent Department Certifications. Signature by the Buyer/Parent certifies that it is statutorily authorized or required to procure the type of performance required under this ISA, that the Buyer/Parent certifies it will ensure that sufficient funds are timely made available in the Seller/Child Seller/Child account(s), with the proper accounting codes, prior to the Seller/Child's need to begin intial or amended performance; that the Buyer/Parent will monitor and reconcile ISA performance in compliance with state appropriation language or federal grant requirements, communicate all fiscal information necessary for the set-up of the Seller/Child account(s) including budget information, and if the ISA is funded with federal funds provide accurate accounting information in Attachment C, and immediately notify the Seller/Child of any changes in Attachment C (such as program codes) to ensure the ISA and Seller/Child account can be timely updated to avoid lapses in funding or the inability of the Seller/Child to make timely payroll and other expenditures from the Seller/Child account.

Chief Fiscal Officer. The Chief Fiscal Officer (CFO) for the Buyer/Parent and

<u>Chief Fiscal Officer</u>. The Chief Fiscal Officer (CFO) for the Buyer/Parent and Seller/Child will be responsible for the fiscal management of ISAs within their Departments in accordance with these ISA Terms and Conditions, 815 CMR 6.00 and policies and procedures published by CTR.

ISA Manager. Both the Buyer/Parent and Seller/Childs are responsible for ensuring that the ISA Manager listed on the ISA, or ISA Amendment, is current and that the ISA Manager is an authorized signatory for the Department supported by the appropriate Security Profile. If the listed ISA Manager changes, the CFO shall be the ISA Manager until a replacement is identified in the same manner as other Written Notice.

*Record-keeping and Retention. Inspection of Records.** The Buyer/Parent and Seller/Child shall maintain all ISA records in such detail as necessary to support claims for payment, including reimbursement or federal financial participation (FFP), for at least seven (7) years from the last payment under an ISA Seller/Child account, or such longer period as is necessary for the resolution of any litigation, claim, negotiation, audit or other inquiry involving an ISA. In addition to any specific progress, programmatic or expenditure reports specified in Attachment A, the Seller/Child is required to provide the Buyer/Parent (and to CTR, the State Auditor and the House and Senate Ways and Means Committees upon request) with full cooperation and access to all ISA information.

<u>Payments and Compensation.</u> The Seller/Child may accept compensation only for performance delivered and accepted by the Buyer/Parent in accordance with the specific terms and conditions of the ISA. All ISA payments are subject to appropriation pursuant to M.G.L. C. 29, or the availability of sufficient non-appropriated funds for the purposes of an ISA. Overpayments or disallowed expenditures shall be reimbursed by the Seller/Child or may be offset from future ISA payments in accordance with state finance law and instructions from CTR.

ISA Termination or Suspension. An ISA shall terminate on the date specified, unless this date is properly amended prior to this date, or unless terminated or suspended under this Section upon prior written notice to the Seller/Child. The Buyer/Parent may terminate an ISA without cause and without penalty with at least thirty days prior written notice, or may terminate or suspend an ISA with reasonable notice if the Seller/Child breaches any material term or condition or fails to perform or fulfill any material obligation required by an ISA, or in the event of an elimination of an appropriation or availability of sufficient funds for the purposes of an ISA, or in the event of an unforeseen public emergency mandating immediate Buyer/Parent action. Upon immediate notification to the other party, neither the Buyer/Parent nor the Seller/Child shall be deemed to be in breach for failure or delay in performance due to Acts of God or other causes factually beyond their control and without their fault or

negligence. Contractor failure to perform or price increases due to market fluctuations or product availability will not be deemed factually beyond the Seller/Child's control. Written Notice. Any notice shall be deemed delivered and received when submitted in writing in person or when delivered by any other appropriate method evidencing actual receipt by the Buyer/Parent or the Seller/Child. Unless otherwise specified in the ISA, legal notice sent or received by the Buyer/Parent's ISA Manager or the CFO (with confirmation of actual receipt) through the listed fax number(s) or E-Mail address for the ISA Manager will satisfy written notice under the ISA. Any written notice of termination or suspension delivered to the Seller/Child shall state the effective date and period of the notice, the reasons for the termination or suspension, if applicable, any alleged breach or failure to perform, a reasonable period to cure any alleged breach or failure to perform, if applicable, and any instructions or restrictions concerning allowable activities, costs or expenditures by the Seller/Child during the notice period. Confidentiality. The Seller/Child shall comply with M.G.L. C. 66A if the Seller/Child becomes a "holder" of "personal data". The Seller/Child shall also protect the physical security and restrict any access to personal or other Buyer/Parent data in the Seller/Child's possession, or used by the Seller/Child in the performance of an ISA, which shall include, but is not limited to the Buyer/Parent's public records, documents, files, software, equipment or systems. If the Seller/Child is provided access with any other data or information that triggers confidentiality requirements under FIPA, HIPPA or other federal or state laws, the Seller/Child shall be responsible for protection of this data as instructed by the Buyer/Parent.

Assignment. The Seller/Child may not assign, delegate or transfer in whole or in part any ISA, or any liability, responsibility, obligation, duty or interest under an ISA, to another Department or an outside contractor. Assumption of an ISA by a successor Department due to a legislative change in the Seller/Child or Buyer/Parent's department status shall be accomplished through the execution of a new ISA.

<u>Subcontracting By Seller/Child.</u> Since it is presumed that contracting through the Seller/Child is more cost effective and a better value than the Buyer/Parent directly contracting with an outside contractor(s), any subcontract entered into by the Seller/Child for the purposes of fulfilling the obligations under an ISA must be approved by the Buyer/Parent in advance of the ISA and justified as part of the ISA Attachment A. The Seller/Child is responsible for full state finance law and procurement compliance for all subcontracts, and shall supply a copy of any subcontract to the Buyer/Parent upon request.

Affirmative Action, Non-Discrimination in Hiring and Employment. In performing this ISA, the Seller/Child shall comply with all federal and state laws, rules, regulations and applicable internal state policies and agreements promoting fair employment practices or prohibiting employment discrimination and unfair labor practices and shall not discriminate in the hiring of any applicant for employment nor shall any qualified employee be demoted, discharged or otherwise subject to discrimination in the tenure, position, promotional opportunities, wages, benefits or terms and conditions of their employment because of race, color, national origin, ancestry, age, sex, religion, disability, handicap, sexual orientation or for exercising any rights afforded by law. The Seller/Child commits to, when possible, to purchasing supplies and services from certified minority or women-owned businesses, small businesses or businesses owned by socially or economically disadvantaged persons or persons with disabilities in accordance with the Commonwealth's Affirmative Market Program.

Waivers. Forbearance, indulgence or acceptance by the Seller/Child or Buyer/Parent of any breach or default in any form shall not be construed as a waiver and shall not limit enforcement remedies or allow a waiver of any subsequent default or breach.

Risk of Loss. The Seller/Child shall bear the risk of loss for any materials, deliverables, personal or other data that is in the possession of the Seller/Child or used by the Seller/Child in the performance of an ISA until is accepted by the Buyer/Parent.

Disputes. The Buyer/Parent and Seller/Child agree to take all necessary actions to resolve any dispute arising under the ISA within 30 calendar days including department head and secretariat involvement, but in no event shall a dispute remain unresolved beyond May 30th in any fiscal year, nor may the Buyer/Parent or Seller/Child allow a dispute to create a state finance law or other violation of ISA terms (such as a delay in funding, failure to timely communicate funding or program code changes, or failure to timely process ISA paperwork). Seller/Child and Buyer/Parent must immediately notify CTR to assist in resolution of the dispute and shall implement any actions required by CTR to resolve the dispute. which shall be considered final.

Interpretation, Severability, Conflicts with Law, Integration. Any amendment or attachment to any ISA that contains conflicting language or has the effect of deleting, replacing or modifying any printed language of the ISA shall be interpreted as superseded by the ISA Form as published. If any ISA provision is superseded by state or federal law or regulation, in whole or in part, then both parties shall be relieved of all obligations under that provision to the extent necessary to comply with the superseding law, provided however, that the remaining provisions of the ISA, or portions thereof, shall be enforced to the fullest extent permitted by law. The terms of this ISA shall survive its termination for the purpose of resolving any claim, dispute or other action, or for effectuating any negotiated representations and warranties.

Page 2 of 9 Issued 10/6/2005



ATTACHMENT A – TERMS OF PERFORMANCE AND JUSTIFICATIONS:

This Attachment Form must be used. Insert (type or copy and paste) all relevant information using as many pages as necessary. Attach any additional supporting documentation as appropriate. If Amending the ISA, completion of Sections 1, 2 and 3 identifying what is being a mended and the reasons for the amendments is required. For sections 4-9 enter only the amended language in the sections being a mended.

1. [REQUIRED] Purpose and other performance goals of ISA, or as amended:

The Massachusetts Department of Public Health (MDPH), Bureau of Family Health and Nutrition (BFHN), as the state Maternal and Child Health (Title V) agency and the Executive Office of Health and Human Services, as the single state agency responsible for the operation of the Medicaid program within the Commonwealth of Massachusetts (MassHealth), hereafter collectively referred to as the "parties" and individually as a "party", enter into this Interdepartmental Service Agreement (ISA), to promote the coordinated provision of certain care and services to children and families throughout the Commonwealth, without duplication of efforts, and in a cost-efficient manner. Through this ISA, which implements Sections 505(a)(5)(F)(ii) and 1902(a)(11)(B) of the Social Security Act (42 U.S.C. §§ 705(a)(5)(F)(ii) and 1396a(a)(11)(B)), and the regulations promulgated thereunder, including 42 CFR 431.615, the parties will advance their common goal of working to improve the overall health of the maternal and child health (MCH) population through affordable health care delivery systems and expanded coverage. This ISA generally memorializes the parties' cooperative and collaborative relationships relating to the initiatives described herein. This ISA does not necessarily reflect all of the specific areas of Title V-related cooperation, information sharing, or program development occurring between the agencies and their staff and programs.

2. [REQUIRED] Identify in detail, the responsibilities of the parties, the scope of services and terms of performance under the ISA, or as amended:

The parties hereby agree:

- to seek collaboration and coordination of activities, as feasible, between MassHealth and BFHN in BFHN's utilization of the Maternal and Child Health Block Grant (along with other areas of cooperation and coordination) which affect MCH populations and providers, including managed care, federal waivers, and coordination with related state initiatives, as appropriate.
- to cooperate in the review and implementation of fiscal policies that affect MCH populations and providers, including, for example, payor of last resort and third-party reimbursement protocols, and provider certification.
- to meet on a regular basis, on a cadence to be determined by the parties, to discuss collaborative activities, to share information when authorized under applicable federal and state laws, discuss and resolve current issues, and to promote coordinated long-range planning on topics such as supporting pregnant and parenting people with opioid use disorder; supporting access to services for pregnant and postpartum families, such as doula services; pediatric care quality and payment reform; care coordination for medically complex children and youth, and behavioral health integration.
- to jointly support and implement other interagency efforts such as Early Intervention programs and care coordination for children and youth with special health needs (CYSHN).

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- to assure ongoing review of joint efforts and any future interagency arrangements that promote improved MCH outcomes.
- to monitor state health care delivery and payment reforms for potential new and emerging opportunities for BFHN and MassHealth collaboration.
- to engage in data sharing, as appropriate and permitted by applicable laws, regulations, and contracts, to expand analytic capacity and achieve shared goals.
- to assure substantive MDPH MCH staff involvement in the establishment, periodic updating, and implementation of Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) periodicity schedules, content standards, operational guidelines, provider and community training, and related matters, in order to assure non-duplication of effort and maintenance of high quality MCH services for MassHealth members.

A. MassHealth agrees:

- to bring to the attention of BFHN known issues or problems affecting BFHN's clients, programs, revenue, or policies for discussion, resolution, or joint action between the parties, and other state or federal agencies or offices, as appropriate.
- to bring to the attention of BFHN information about relevant changes in MassHealth eligibility and coverage.
- to allow BFHN the opportunity to provide input into the development of waivers under Section 1115 of the Social Security Act, or portions thereof, that relate to MCH.
- to participate as members of interagency groups and advisory committees, such as the Title V Advisory Committee, Maternal Mortality and Morbidity Review Committee, and the Maternal, Infant, and Early Childhood Home Visiting Advisory Committee, and other opportunities that the parties identify and agree further the needs and goals of MassHealth and Title V.

B. BFHN agrees:

- to bring to the attention of MassHealth known issues or problems affecting the MCH population, programs, revenue, or policies related to MassHealth for discussion, resolution, or joint action between the parties, and other state or federal agencies or offices, as appropriate.
- to undertake (both directly and through its contracted providers and contractors) efforts to identify pregnant women, infants, and children and youth (including CYSHN) who may be eligible for MassHealth, and to assist such individuals in applying for MassHealth coverage.
- to educate communities and families on changes in the health care system.
- to share the potential impacts of changes in the health care system with MassHealth and other state partners.

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- to share Title V expertise in data collection and measurement to support MassHealth in the use or development of measures and in the design, implementation, and evaluation of various state programs, as appropriate.
- to provide technical assistance to MassHealth providers on issues impacting the MCH population, including the needs of CYSHN and their families, the medical home, transition to adult health care, family engagement, and racial equity, as needed.
- to participate on interagency groups and advisory committees that further the needs and goals of MassHealth and Title V.
- 3. [REQUIRED] Identify schedule of performance or completion dates or other benchmarks for performance, or as a mended:

Tasks performed under this ISA shall continue for the duration of the ISA through the ISA end date, June 30, 2026.

4. [REQUIRED] Justification that use of ISA is best value vs. contract with outside vendor:

MDPH and MassHealth enter into this IAA in accordance with the mutual requirements for IAAs under Sections 505(a)(5)(F)(ii) and 1902(a)(11)(B) of the Social Security Act (42 U.S.C. §§ 705 and 1396a).

5. Will Seller/Child department state employees (AA Object Class) be fully or partially funded under this ISA?

X No Yes. If Yes, justify necessity to use state employees for the ISA vs. use of contractors (contract employees or outside vendors).

N/A

6. <u>Subcontractors.</u> Since it is presumed that contracting through the Seller/Child is more cost effective and a better value than the Buyer/Parent directly contracting with an outside contractor(s), any subcontract entered into by the Seller/Child for the purposes of fulfilling the obligations under an ISA must be approved by the Buyer/Parent in advance of the ISA and justified as part of the ISA Attachment A, as follows: (enter "N/A" if subcontractors will not be funded with ISA funds).

N/A

7. <u>Identify any equipment that will be leased or purchased by the Seller/Child using ISA funds:</u> (The Buyer/Parent shall determine ownership of equipment purchased by the Seller/Child with ISA funds. Enter "N/A" if equipment not included in ISA).

N/A

8. [REQUIRED] Identify the format and timing of ISA reports to the Buyer/Parent Department. Include the type of reports (e.g., progress or status, data, etc.), timing of reports (e.g., weekly, monthly, final) and the medium for submission of reports (e.g., e-mail, Excel spreadsheet, paper, telephone):

MDPH will prepare and submit to the federal Health Resources and Services Administration an annual report and application that reflects the work of the Title V MCH program and describes collaboration with MassHealth under this IAA.

Page 5 of 9 Issued 10/6/2005



9. Additional ISA Terms: [Insert Terms here. Do not refer to separate attachment(s)]

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	INTERDEFARTMENTAL SERVICE AGREEMENT (ISA) FORM INSTRUCTIONS	
	ATTACHMENT B - BUDGET	
Check on	e: Initial ISA Budget	EL E
	ISA Budget/Account Amendment. Maximum Obligation of ISA before this	W.
	PRIOR MMARS DOCUMENT ID: (for reference - if applic	able)



Amendment: \$

CURRENT DOC ID .

[See Instructions for Additional Guidance on completion. Insert as many additional lines as necessary.]

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FISCAL YEAR:	SUBTOTAL (or New Subtotal if Fiscal Year Subtotal being amended	\$				
FISCAL YEAR:	\$					
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TOTAL MAXIMUM OBGLIGATON FOR DURATION OF ISA (or New Total Maximum Obligation if amended) \$						

Page 7 of 7 Issued 10/6/2005

INTERDEPARTMENTAL SERVICE AGREEMENT (ISA) FORM INSTRUCTIONS

Additional Budget Specifications:





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